

Water Housing Stabilization Program

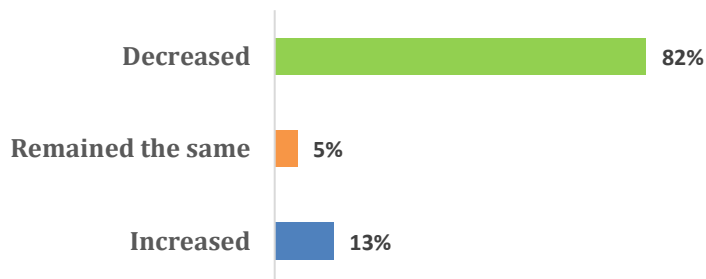
July 2017 to June 2018

Decreasing usage, expenses and increasing income so low-income families can ultimately become better water payers and stay stable in their homes.

100 Clients Served - \$9,676 in Plumbing Repair

Follow up date 6/13/2018- 6 to 12 months post service

Usage Outcomes



Top 6 Zip Codes Served



Avg. Household Size
2



Avg. Annual Income
\$17,196



Avg. Monthly Bill
\$181



Avg. Arrears
\$2,171



Seniors
47



Homeowners
96



Avg. Initial Usage
25 CCF's/Month



Overall Gallons Saved/Month
1,271,600



Avg. Usage after Assistance
8 CCF's/Month



Overall Money Saved/Month
\$12,716



Avg. Usage Decrease
17 CCF's/Month



Avg. Repairs/Per Family
\$97



Plumbing Repairs
Avg. Client Annual Savings
\$1,526

(17 ccfs x 748 gal. per ccfs x \$0.01 cost per gal. x 12 month)



Benefit Access Center (28 Families)
Avg. Benefit Per Client
\$1,387



Utility/Oil Grant (14 Families)
Avg. Grant Per Client
\$213



Avg. Income Increase
18%